

State of Non-Discrimination

Metropolitan Music Academy is an Equal Opportunity Employer, and does not discriminate on the basis of age, color, religion, creed, gender, gender expression, age, national origin, disability, marital status, sexual orientation, or military status, in its employment practices, admission & educational policies, educational programs and activities.

Safety

Metropolitan Music Academy does not assume responsibility of students' security. It is the parent/guardian's responsibility to ensure a safe environment for the students and teachers during each At-Home lesson or class.

Music & Materials

Students are responsible for the necessary materials including music and instruments. The school may provide guidance, however the tuition does not include material costs.

Instructor and Class assignment

The Metropolitan Music Academy reserves the right to assign/change instructors or class format.

Accompanist

The school provides accompanist for lessons, performance classes, and recitals for the students who enroll in Performance, Virtuoso, and Artist Programs. Accompanist will be available upon request from the instructor as needed.

Photography Release

By registering and participating in Metropolitan Music Academy's programs and events, parents and students grant permission for photographs of him/herself, or his/her child to be used for promotional and professional development for The Metropolitan Music Academy. The images may be used for publicity purposes, and will not be distributed, sold, or used for any other purposes.

Missed lessons/Classes & Make-up

Keeping a regular schedule of the lessons is vital to student's progress. As a courtesy to the instructors, students are advised to give 24 hour notice to the school for any cancellations.

Each student is allowed for one make up lesson for each semester. Make up lessons due to cancellation or weather may be scheduled during the make-up week according to the school calendar, or according to the instructor's availability at other times. There will be no make up lessons for cancellations made less than 24 hours of the scheduled lesson/class time.

The Metropolitan Music Academy reserves the right to discontinue enrollment for any student with three consecutive absences or cancellations without notifications. Lessons missed by the instructors: As each student at Metropolitan Music Academy are assigned with a primary instructor and a secondary instructor, the secondary instructor will provide the lesson/class that is missed by the primary instructor. In case both instructors are not available, a make up lesson will be scheduled at the earliest date possible.

the secondary teacher is closely informed of the student's progress, and will be scheduled to teach the lesson when the primary teacher is unable to keep the planned schedule due to performance obligations.

Metropolitan Salon Society Pass

The schedule for each pass can be arranged by contacting the school. To schedule each salon concert, the school advises to contact minimum four weeks in advance from the requested date. All the salon passes included in the school programs must be used between September 2018-June 2019. Salon passes are non-transferrable, and non-refundable.